

# JMJ Bulk Packaging



## Quality Policy

The Management of JMJ Bulk Packaging is operating under the control of a Quality Management System as laid down in ISO 9001:2008 standard.

The Company places particular emphasis on obtaining Customer satisfaction by:

- Responding promptly and accurately to Customer enquiries and orders;
- A constant pursuit of quality, value and reliability in the products and services that the Company supplies to its Customers;
- Ensuring that its management and staff are fully trained to meet the requirements of the business and its Customers;
- Constantly striving to meet and where possible exceed its Customer's expectations;
- Working closely with its Customers and suppliers in seeking to establish the highest Quality standards;
- Adopting a forward-looking view on future business decisions which may have an impact on Quality;
- Training all members of staff in the needs and responsibilities of Quality Management.

To meet the specified requirements of the Customer, the Company applies a quality system in conjunction with other management controls. The Quality Manual and Procedures Manual describe the system.

Responsibility for upholding this policy is truly Company-wide under the guidance and with the assistance of Top Management, who encourage the personal commitment of all staff to address quality as part of their skills.

JMJ Bulk Packaging's ability to meet these objectives is measured through the internal audit processes that evaluate the effectiveness and efficiency of the Company, as well as processes for continual improvement and for the detection and prevention of non-conformances. Customer's satisfaction is monitored and used as a basis for continual improvement.

It is the Company's policy to seek to operate to these standards continuously and to implement and operate fully the ISO 9001:2008 standard through registration and annual review.

The Company complies with all legislation relevant to its industry and also the Health and Safety regulations.